



SUSTAINera

Circular Economy

*Making a better future*

## ELECTRONIC PARTS



2023

STELLANTIS



# REPAIR OFFER

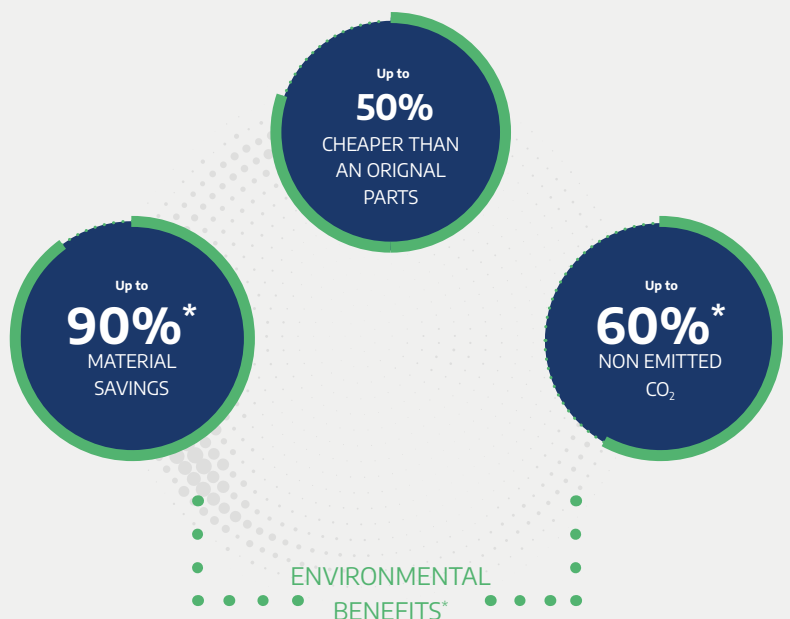
## PURPOSE

- A multi-brand European repair service handling should this be many field failures.
- 10 Product lines (more than 1 000 products).
- OE supplier.
- ISO IATF certification.
- 23 brands available : All Stellantis' brands and other makes (Renault, Audi, Nissan...).

## PRODUCT LINES

- Body Control Unit
- Monitor
- Engine Control Unit
- Cluster
- Navigation systems
- Steering wheel remote control
- Power steering Control Unit
- Sunroof Control Unit
- CD radio
- ADAS

## BENEFITS



\*Values are given for information only, corresponding to the main seller of the similar products and determined according to a methodology approved by an independent company (Sphera).

## FEATURES



**FIXED PRICES  
INCLUDING  
TRANSPORTATION**



**UP TO 50%  
CHEAPER THAN  
THE ORIGINAL PART**



**DIRECT INVOICE  
TO REPAIRER**



**STANDARD DELIVERY  
5 WORKING DAYS**

Express option:  
72 hours (+ 25€)



**STANDARD 2 YEARS  
WARRANTY  
+ EXTRA 1 YEAR (OPTION)**



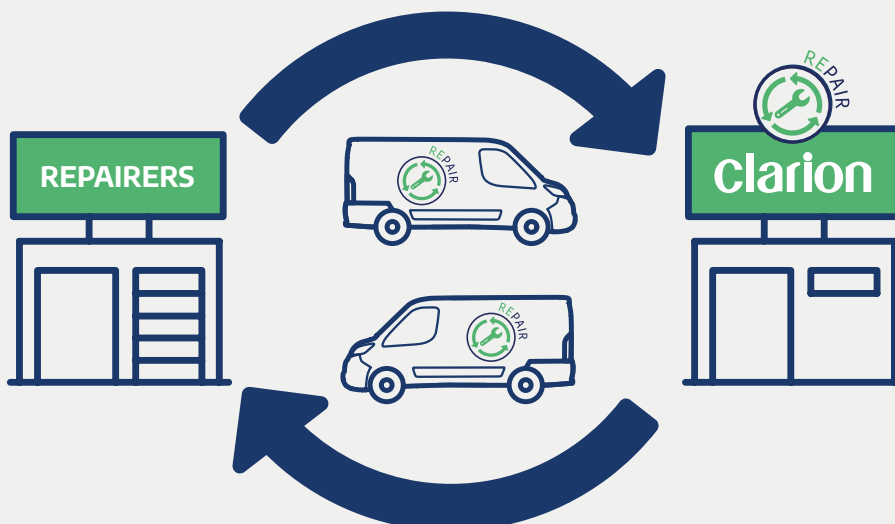
**HOTLINE CUSTOMER  
SUPPORT  
(MONDAY TO FRIDAY):  
8.30 AM TO 4.45 PM (CET)**



**CATALOGUE**  
(download PDF catalogue  
on the order website)

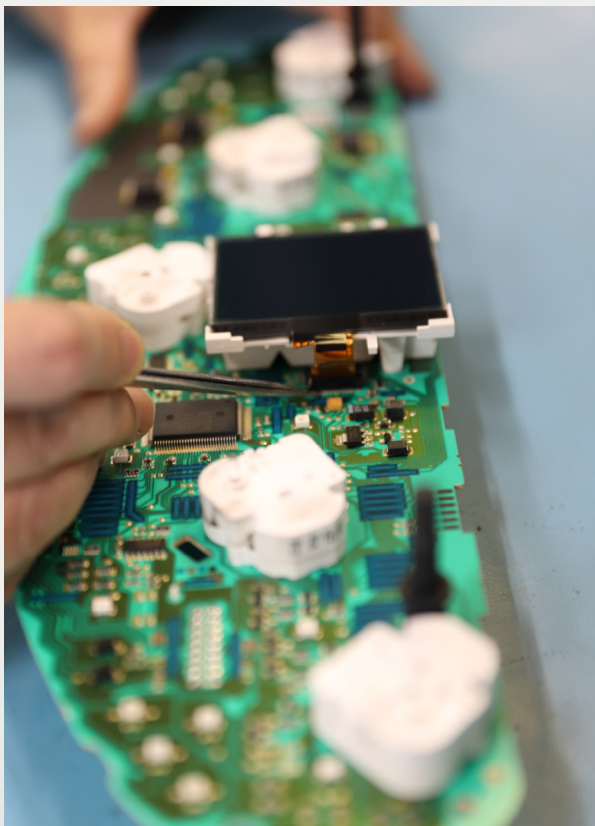
## FLOWS

Order a repair by connecting to





## FREQUENTLY REPAIRED FAILURES



### Navigation RT6/RNEG2 CITROËN / DS / PEUGEOT / FIAT



#### CD RADIO - examples:

System will not start / Logo appears and then the unit restarts / Poor radio reception / CD unreadable / Mapping is not shown correctly...

### Display NAVI900 OPEL / VAUXHALL / ASTRA K



#### NAVIGATION SYSTEMS - examples:

No fonction at all / Incorrect display on screen / Touchscreen does not work properly...

### Dashboard FIAT DUCATO

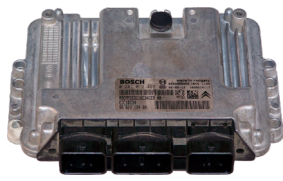


#### CLUSTER - examples:

No fonction at all / No lighting / One or more LED do not work correctly / Incorrect display on screen / Incorrect speed display / Incorrect tachometer indication...



● **Engine control unit EDC16C34**  
CITROËN / DS / PEUGEOT / FIAT



**BODY CONTROL UNIT** - examples:

Vehicle does not start / Calculator locked / EGR valve is not working properly / Impossible to learn the EGR valve / Motor stops / Vehicle has no engine power...

● **BSI**  
CITROËN / DS / PEUGEOT



**BODY CONTROL UNIT** - examples:

Anti-Start-Code-Problem / Wiper problem / Centralization problem / Air conditioning problem...

● **Navigation MEDIANAV**  
RENAULT / DACIA



**NAVIGATION SYSTEMS** - examples:

System will not start / Logo appears and then the unit restarts / Radio switches on by itself / Mapping is not shown correctly / Unusual power consumption / Touchscreen does not work properly...

● **Navigation RNS510**  
VW



**NAVIGATION SYSTEMS** - examples:

System will not start / Logo appears and then the unit restarts / Radio switches on by itself / One or more buttons without function / Poor radio reception / Mapping is not shown correctly / Sound problem / Satellite reception problem / Touchscreen does not work correctly / CD unreadable / Inserting and ejecting of CD difficult or impossible...

● **Radio VP2**  
ALFA ROMEO GIULIETTA



**CD RADIO** - examples:

CD unreadable / poor radio reception / One or more buttons without function / Touchscreen does not work correctly / Logo appears and then the unit restarts...

● **COMMODO**  
CITROËN / DS / PEUGEOT



**STEERING WHEEL REMOTE CONTROL** - examples:

Airbag light is on / Problems on the signal control module / On the wiping control module / On the horn control unit...

# HOW TO ORDER?

## ORDER YOUR REPAIR EASY TO SHOP, IN 4 STEPS

### 1 CONNECT TO THE REPAIR PLATFORM THROUGH YOUR USUAL PORTAL

#### ● For Ex PSA network




#### ● For Ex FCA network



### 2 CREATE YOUR ACCOUNT

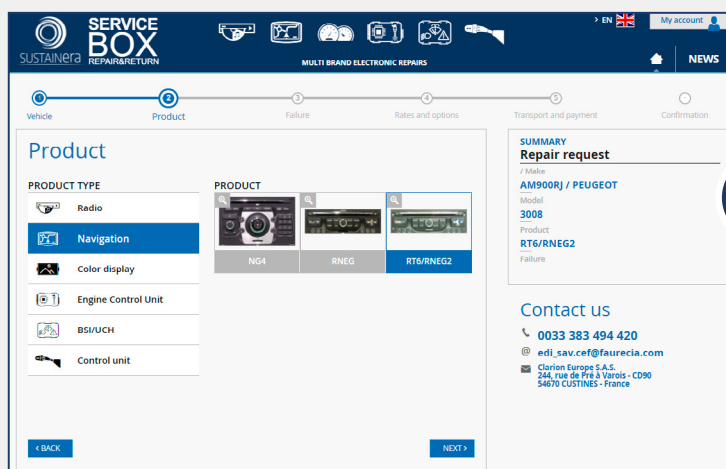
#### ● Enter your details:

NATIONAL BUSINESS IDENTIFICATION NUMBER, company name, email address, billing, shipping address and your Stellantis identification (Repairer code, Distrigo hub code (if required), User language, country).

 From the second connection you will be automatically identified.

### 3 ORDER YOUR REPAIR

- Search for the part to be repaired & complete the fault summary. Once confirmed by Clarion, a repair is possible. Send your parts using the shipping label provided.



#### ANY QUESTIONS ?

**Service hotline:**  
0033 3 83 49 44 20  
edi\_sav.cef@faurecia.com

### 4 PAYMENT

